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# Installation and Operation Manual



# MP-NS-30T/40T with the 268/762 Logix Control Valve

April 2006

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#### Installation and Operating Instructions for 268/762 Logix Top Mount Combination Unit

Model #:

MP-NS-30T	Acid Neutralizer and Softener
MP-NS-40T	Acid Neutralizer and Softener

#### Shipping Carton Description / unit:

# of cartons	Contents	Description
1	Mineral tank	Distributor pipe installed
1	Brine tank	464 shutoff valve assembly. <b>*NOTE:</b> 268/762 Logix valved is shipped in brine tank.
1	268/762 Logix control valve	268/762 timer and backwash flow control and bypass with 1" copper or pvc connection
	Calcite	<sup>1</sup> / <sub>2</sub> CF Boxes
	NS Mix	1/2 CF Boxes

## System Description:

The combination unit has a Logix top mounted automatic control valve with an impulse meter to initiate regeneration. The Logix Valve is constructed of non-corrosive Noryl® material and is rated at a maximum working water pressure of 100 psi. It uses a 762 microprocessor based timer in conjunction with an internal impulse meter to actuate regeneration in the following ways:

- a. Microprocessor based water meter to initiate regeneration
- b. Manual regeneration button to start an emergency regeneration
- c. Calendar day override

#### Combination Unit Positioning:

- 1. Place combination unit in desired position, far enough from walls and other obstructions to allow for servicing the unit.
- 2. Place the combination unit within reasonable access to a grounded 115V/60 HZ circuit and a legal drain line connection.

#### Combination Unit Tank Loading:

- 1. Remove yellow caplug from top of tank. DO NOT CUT white riser tube. Tube was prefitted at the factory.
- 2. Center the distributor and make sure it is resting on the bottom of the tank. The top of the distributor pipe will extend above the top of the tank (this was prefitted at the factory).
- 3. Cover the top opening of the distributor pipe before filling the tank with media.

Model	Calcite	NS Mix
NS-30 & 40T	1/2-cubic foot	1/2-cubic foot

- 4. Pour all filter media provided with the unit into the top of the tank. See page one for your specific model number of unit to determine the amount of media to load into the mineral tank.
- 5. Remove the material used to cover the top opening of the distributor pipe.

### Logix Control Valve:

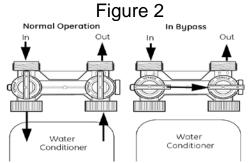
 When facing the front of the Logix timer, the inlet connection (Figure 1) is located on the left and the outlet connection is on the right. The control valve's inlet and outlet connections are either 1" copper or pvc equipped with gasket and nut.

Figure 1



Install the 268 bypass valve **(See Figure 2)** with inlet and outlet handles facing upward. Place gasket into nut and secure 1" copper or pvc tail piece with a nut. Repeat the procedure for the outlet connection.

#### DO NOT OVERTIGHTEN THE NUT.



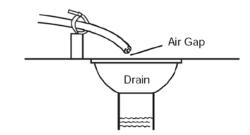
- 2. The control valve's drain connection is 3/4" npt and is located on the back of the control valve.
- 3. Turn the control valve upside down and ensure that the control valve distributor o'rings are in place. Use silicone lubricant on the o'rings.
- 4. Place the control valve onto the distributor pipe.
- 5. Thread the control valve hand tight to 20 foot pounds!

# DO NOT OVERTIGHTEN! \*\*DO NOT USE PETROLEUM!\*\* \*\*USE ONLY SILICONE \*\*

#### Service and Drain Piping:

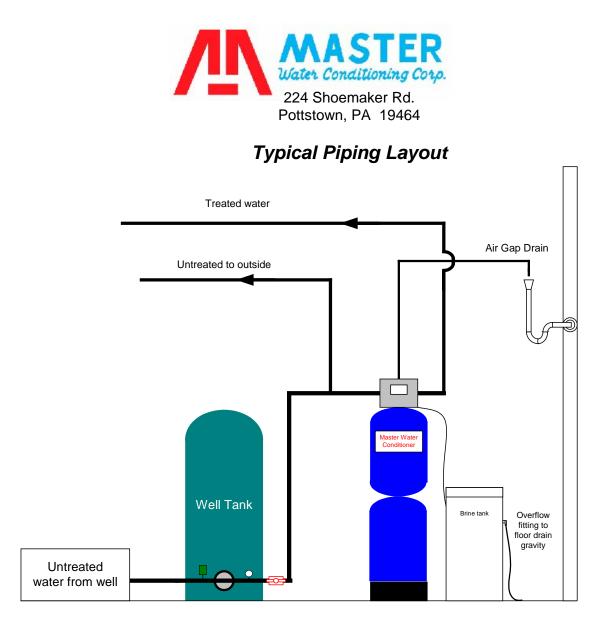
- 1. Pipe combination unit into the service lines .The inlet and outlet connections of the control valve are 1" copper or pvc and are located on the back of the valve body. As you face the timer the inlet is on the left and and the outlet is on the right. Always follow local plumbing codes when installing our water treatment equipment.
- If sweat fittings are used, be sure soldering is done in such a manner as not to allow heat to reach the control valve or bypass. (If Schedule 80 PVC is used make sure to follow the proper primer and solvent instructions.)
- 3. The drain line connection is located on the back of the valve as you face the timer. It is recommended you install a <sup>3</sup>/<sub>4</sub>" union on the drain line for servicing. The drain line must be of adequate size to allow for full regeneration flow.

Figure 3



- The control valve drain connection is 3/4" npt.
- Never decrease the drain piping size to below <sup>3</sup>/<sub>4</sub>"
- Maximum drain line length is 30 feet.
- Maximum drain line height is 6 feet above the control valve.
- The drain line must be piped to an open airgap (See Figure 3)
- Always follow local plumbing codes.

#### UNDER NO CIRCUMSTANCES SHOULD THERE BE A DIRECT CONNECTION WITH SANITARY SEWAGE FACILITIES.



**NOTE:** All Master Water Conditioners must be installed after the well tank or water meter if its public water supply.

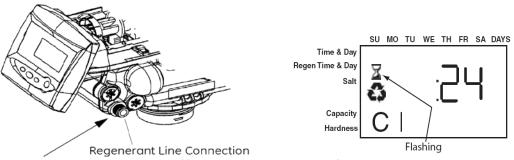
### Electrical Requirements:

Always follow all local electrical codes when installing our water treatment equipment.

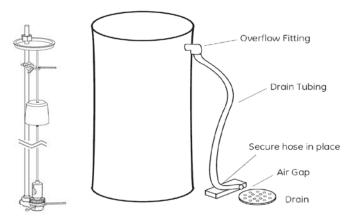
- 1. Provide an 115v/60Hz properly grounded dedicated electrical outlet. (It's very important that the polarity be correct) Avoid using outlets that are switch controlled.
- 2. Maximum amperage required is 5 amps.
- 3. Make sure the electrical service provides power 24 hours per day. We recommend installing a **surge protector** to protect unit from power surges, which are not covered by warranty.

# Brine Tank:

- 1. The brine tank should be located directly beside the Combination Unit mineral tank.
- Connect the 3/8" poly tubing to the 3/8" white elbow compression fitting located on the right side of the Logix control valve.
  See Figure Below.

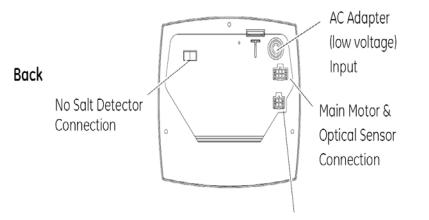


The 464 brine shutoff valve contains a float that controls the water level in the brine tank. The float height was preset at the factory.



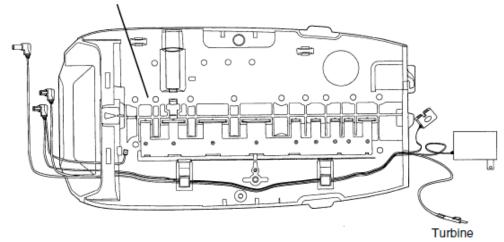
#### Logix Control Valve Electrical Connection:

Note: Do not touch the wiring harness between the Logix timer and the motor, it's positioning is critical and therefore already installed at the factory.



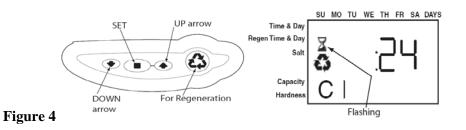
742/762 Turbine Input or Dry Contact Signal Input

Do not run wires through holes in topplate.



- 1. Remove plastic control valve cover by spreading sides while lifting.
- 2. Plug transformer into back of timer following existing wires.
- 3. Plug transformer into a properly grounded 120V/60 HZ electrical outlet.
- 4. The screen will now change between the "Gallons Remaining to Regeneration" and the current "Gallons per Minute" (gpm) flow rate.

### Filling Combination Unit with Water:



1. Push the FOR REGENERATION button (Figure 4) on the controller down for 5 seconds. This will initiate a manual regeneration. You will notice a flashing hour glass during regeneration.

The controller will indicate that the motor is turning the camshaft to cycle C1 (BACKWASH). The controller will indicate the total regeneration time remaining. Filling tank in this position allows air to escape from drain.

Open the bypass inlet valve 1/4 turn and allow water to flow into the mineral tank at a slow rate.

#### Warning: IF WATER ENTERS THE TANK TOO FAST, ALL THE RESIN WILL BE FLUSHED TO DRAIN DURING START UP.

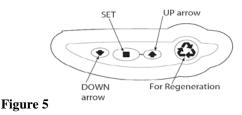
- 2. When water is running steadily at the drain, open the bypass valve's inlet and outlet to their maximum position.
- 3. Simultaneously press the SET and UP buttons on the controller for 1 second then release, the motor will advance the cam to C2. Once C2 is displayed simultaneously press the SET and UP buttons on the controller for 1 second then release, the motor will advance the cam to C3. Repeat this procedure until the timer enters the C7 (FAST RINSE) position. The softener will go through the rinsing cycle and then automatically advance to (BRINE REFILL) C8 and fill the brine tank with the proper amount of water.
- 4. The control valve will advance to C0 (REGENERATION COMPLETE) and Time of Day will be displayed. This is treated water.

#### **Regeneration Cycles:**

- C1 Backwash
- C2 Regeneration Draw/Slow Rinse (not used in filter mode)
- C3 Slow Rinse (not used in filter mode)
- C4 System Pause (to repressurize tank)
- C5 Fast Rinse cycle 1
- C6 Backwash cycle 2 (not used in filter mode)
- C7 Fast Rinse cycle 2 (not used in filter mode)
- C8 Regenerant Refill (not used in filter mode)

# Logix Control Valve Timer Settings: (See Figure 5)

**Note:** The control value is set at the factory. You only need to set the hardness, time of day and regeneration time if required, which is preset at 2 am.



## Time of Day Setting

- 1) Press the SET button. The screen will show the Time of Day in blinking numbers.
- 2) To change the Time of Day, use the UP or DOWN arrows.
- 3) Press the SET button.

#### Day of Week Setting

- 1) Press the SET button. The screen will show the Day of Week in blinking triangle.
- 2) To change the Day of Week, use the UP or DOWN arrows.
- 3) Press the SET button.

#### *Time of Regeneration Setting (the factory default is 2 AM)*

- 1) Press the SET button. The screen will show the Time of Regeneration in blinking numbers.
- 2) To change the Time of Regeneration, use the UP or DOWN arrows.
- 3) Press the SET button.

## Regeneration Day Override Setting (the factory default is 0)

- 1) Press the SET button. The screen will show the Regeneration Day Override in blinking numbers.
- 2) To change the number, use the UP or DOWN arrows.
- 3) Press the SET button.

# Salt Amount Setting

- 1) Press the SET button. The screen will show the Salt Amount as pounds in blinking numbers.
- 2) DO NOT CHANGE THE NUMBER.
- 3) Press the SET button.

# Softening Capacity Setting

- 1) Press the SET button. The screen will show the Capacity as grains in blinking numbers.
- 2) DO NOT CHANGE THE NUMBER.
- 3) Press the SET button.

## Hardness Setting (the factory default is 10)

- 1) Press the SET button. The screen will show the Hardness as grains per gallon in blinking numbers.
- 2) To change the number, use the UP or DOWN arrows.
- 3) Press the SET button.

If water was tested by Master Water Conditioning, follow recommendations on water analysis, for hardness setting. NOTE: If water was not tested by Master Water, multiply the hardness in (gpg) reading you have by two (2). This is done because when raising the pH, hardness will increase.

## Final Check:

- 1. Fill the brine tank with Solar Salt and the Res-Up Feeders with Res-Up (one quart is provided).
- 2. Make sure the drain line connection meets all plumbing codes and that the drain line size can handle the backwash flow rate of the softener.
- 3. Make sure the Inlet and Outlet on bypass valve are open.
- 4. Make sure the control valve timer is plugged into an electrical outlet with power 24 hours per day.
- 5. Check all piping for leaks.

# Troubleshooting

Symptom: Water conditioner fails to regenerate. No soft water.

Possible Cause	Solution
Power supply to 762 control has	Determine reason for power
been interrupted.	interruption and correct. Reset time of
	day.
Water pressure lost.	Restore water pressure.
For 762 series turbine failure.	Clean or replace turbine.
Corrupted programming of 762	Reprogram timer assembly.
Logix timer.	
Defective 762 Logix timer.	Replace timer assembly.
No salt in brine tank.	Add salt and regenerate.
Manual bypass valve is open.	Close manual bypass valve.
Leak at riser pipe seal.	Insure that riser pipe is properly
	sealed at o'ring seal. InMPect pipe for
	cracks.
Insufficient brine.	Check brine float height and clean
	assembly if necessary. Check flow
	rate capabilities of safety float and air
	check assembly.
Plugged injector or injector screen.	Inspect and clean injector and/or
	injector screen.

# Symptom: No Brine Draw

Possible Cause	Solution
Plugged injector or injector screen.	Inspect and clean injector and/or
	injector screen.
Insufficient water pressure.	Increase water pressure above 25 psig (172kPa) minimum.
Corrupted programming of 762	Reprogram timer assembly.
Logix timer.	
Defective 762Logix timer.	Replace timer assembly.
Obstructed drain line.	Remove obstruction.

# Symptom: Insufficient brine draw

Possible Cause	Solution
Partially clogged injector or injector	Inspect and clean injector and/or
screen.	injector screen assembly.
Restricted flow rate in brine line.	Check flow rate capabilities of the
	safety float/aircheck assembly.
Insufficient water pressure.	Increase water pressure above 25
	psig (172kPa) minimum.
Excessive back pressure on	Reduce drain line elevation to height
injector due to elevated drain line.	of valve.
Damaged valve disk.	Replace all valve disks.
Partially restricted drain line.	Remove restriction.

# **Symptom:** Insufficient Refill to Brine Tank

Possible Cause	Solution
Brine refill control	Remove and clean
Restricted flow rate in brine line.	Check flow rate capabilities of the safety float/aircheck assembly.

# **Symptom:** Excessive Water in Brine Tank

Possible Cause	Solution
Plugged drain line flow control.	Clean flow control.
Plugged injector and/or injector	Inspect and clean injector and/or
screen	screen.

# Symptom: Loss of Media to Drain

Solution
Install drain line flow control.

# Symptom: Leak to Drain

Possible Cause	Solution
No flow control installed in drain line.	Install drain line flow control.
Insufficient water pressure.	Increase water pressure above 25 psig (172kPa) minimum.
Damaged valve disk or obstruction in valve disk.	InMPect and if damaged, replace all valve disks or remove obstruction.

# Symptom: Loss of Water Pressure

Possible Cause	Solution
Fouled resin bed due to iron	Clean control valve and mineral bed
accumulation.	with cleaner.
Slots in riser pipe or laterals are	Inspect and clean distributor pipe slots
filled with resin fines.	as needed.

# Symptom: Salt in Water to Service After Regeneration

Possible Cause	Solution
Injector is too small for system size.	Install correct injector
Brine draw time excessively long	Increase water pressure above 25
due to low water pressure.	psig (172 kPa) minimum.
Restricted drain line.	Remove drain line restriction.
Insufficient rinse volume.	Increase slow rinse time, fast rinse
	time, or both.
Damaged valve disk.	Replace all valve disks.
Plugged injector and/or injector	Inspect and clean injector and/or
screen.	injector screen.

# Symptom: Soft Water but No Filtration or pH Control

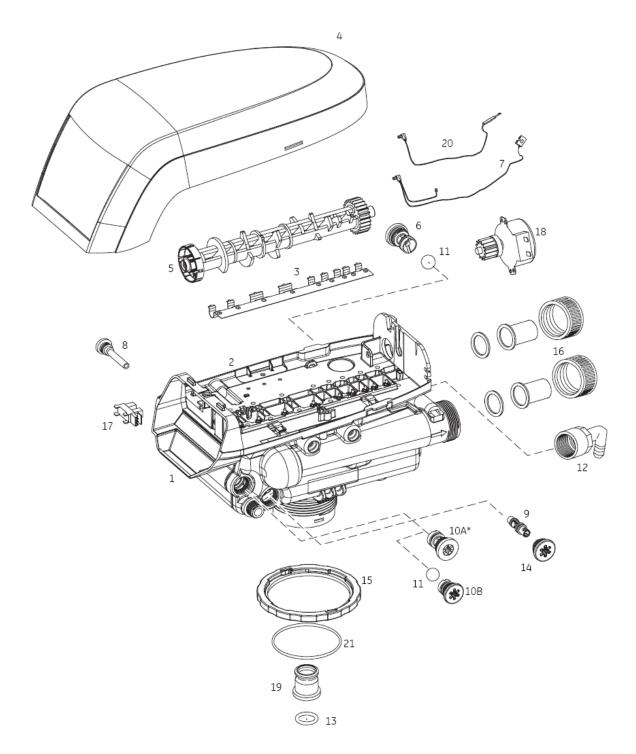
Possible Cause	Solution
NS unit Calcite and NS Mix is	Check P.2 for Media Loading., Use
exhausted and needs replacement	dome hole to replace media.

# TROUBLESHOOTING

# 700 Series Controller Troubleshooting

Problem	Possible Cause	Solution
ERR 1 is displayed	Controller power has been connected and the control is not sure of the state of the operation.	Press the UP arrow and the control should reset.
ERR 2 is displayed	Controller power does not match 50 or 60 Hz.	Disconnect and reconnect the power. If problem persists, obtain the appropriate controller or AC adapter for either 50 or 60 Hz power.
ERR 3 is displayed	Controller does not know the position of the camshaft. Camshaft should be rotating to find Home position.	Wait for two minutes for the controller to return to Home position. The hourglass should be flashing on the display indicating the motor is running.
	Camshaft is not turning during ERR 3 display.	Check that motor is connected. Verify that motor wire harness is connected to motor and controller module. Verify that optical sensor is connected and in place. Verify that motor gear has engaged cam gear. If everything is connected, try replacing in this order: —Wire harness —Motor —Optical sensor —Controller
	If camshaft is turning for more than five minutes to find Home position:	Verify that optical sensor is in place and connected to wire. Verify that camshaft is connected appropriately. Verify that no dirt or rubbish is clogging any of the cam slots. If motor continues to rotate indefinitely, replace the following components in this order: —Wire harness —Motor —Optical sensor —Controller
Four dashes displayed: ——:——	Power failure occurred	Press SET to reset the time display.

# Performa Exploded View



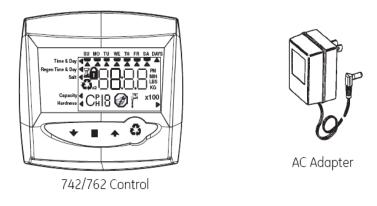
\*Warning: Do not use the flow control ball with #10A.

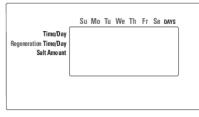
#### Performa Parts List

	Part				Part			
Code	No.	Description	Qty.	Code	No.	Description	Qty.	
1	1244651	Valve Assembly w/o Flow Controls	1		1035735	"K" Injector (High Efficiency) - Pink		
2	1235338*	Top Plate, 268/700 Series Valves	1			(12-inch tank)		
3	1235339*	Valve Disc Spring, One Piece, Performa	1		1035736	"L" Injector (High Efficiency) - Orange		
		Valve				(13 & 14-inch tanks)		
4	4 1236246*	Cover, Valve, 255/Performa 700/860 Series	1		1032978	Plugged Injector for 263 Filter		
		Controller			1032985	Plugged Injector Cap		
5		Performa Logix Camshafts	1	10A	1000222	Regenerant Refill Controller, No Bal, 0.33 gpm	1	
	1235352*	Cam, 263-268/700-860 Series Valve, STD,		10B	1243510	Regenerant Refill Controller		
		Black		11	1030502	Ball, Refill Flow Control		
	1237402*	Cam, 269/700-860 Series Valve, STD,		*	1030334	Plugged Refill Flow Control - for 263 Valve		
		Green		12	1002449	Drain Fitting Elbow (3/4-inch hose barbed)	1	
	1237403*	Cam, 273/700-860 Series Valve, STD, Gray		13	1010428	O-Ring	1	
	1237404*	Cam, 273/700-860 Series Valve, TWIN		14	1000269	Injector Cap with O-Ring	1	
		(insert)		15		Tank Ring	1	
	1237405*	Cam, 278/700-860 Series Valve, STD,		*		Valve Disc Kit: Standard		
		Brown		16	Plumbing Adapter Kits:			
	1237406*	Cam, 278/700-860 Series Valve, TWIN, Tan				3/4-inch Copper Tube Adapter Kit		
		(insert)				1-inch Copper Tube Adapter Kit		
6		Drain Control Assembly:	1			22-mm Copper Tube Adapter Kit		
		No. 7 (1.3 gpm; 4.9 Lpm)				3/4-inch CPVC Tube Adapter Kit		
		No. 8 (1.7 gpm; 6.4 Lpm)				1-inch CPVC Tube Adapter Kit		
		No. 9 (2.2 gpm; 8.3 Lpm)				25-mm CPVC Tube Adapter Kit		
		No. 10 (2.7 gpm; 10.2 Lpm)				3/4-inch NPT Plastic Pipe Adapter Kit		
		No. 12 (3.9 gpm; 14.76 Lpm)				1-inch NPT Plastic Pipe Adapter Kit		
		No. 13 (4.5 gpm; 17 Lpm)				3/4-inch BSPT Plastic Pipe Adapter Kit		
		No. 14 (5.3 gpm; 20 Lpm)				1-inch BSPT Plastic Pipe Adapter Kit		
	1239760	Blending Valve Kit 900/700 Series Top Plate				3/4-inch BSPT Brass Pipe Adapter Kit		
*		Drain Line Flow Control (External)	1			1-inch NPT Brass Pipe Adapter Kit		
	1030355	Drain Line Flow Control, 5 gpm (19 Lpm)				1-inch BSPT Brass Pipe Adapter Kit		
	1030356	Drain Line Flow Control, 6 gpm (22.5 Lpm)		17		Module, Sensor, Photo Interrupter	1	
		Drain Line Flow Control, 7 gpm (26.5 Lpm)		18	1235361	Motor w/Spacer & Pinion, 700 Series Controller,	1	
	1030358	Drain Line Flow Control, 8 gpm (30 Lpm)		10	1001000	12 V, 50/60 Hz	1	
		Drain Line Flow Control, 9 gpm (34 Lpm)		19		13/16 inch Rubber Insert (Optional)	1	
-	1030360	Drain Line Flow Control, 10 gpm (38 Lpm)	1	20		Turbine Cable	1	
7	1235269	Motor/Optical Cable Assembly, 700 Series	1	21 *		Tank O-Ring	1	
0	1000336	Controller	1	*		Internal Turbine Meter		
8	1000226	Screen/Cap Assembly w/ O-Ring	1	*		Motor Locking Pin		
9	1075770	Injector (High Efficiency) Options		*		Chlorine Generator Kit		
	1035730	"E" Injector (High Efficiency) - Yellow		*		Turbine Assembly		
	1075771	(6-inch tank) "["" Inicator (Ulich Efficiency) - Barch		*		Valve Disc Kit, Standard		
	1033731	"F" Injector (High Efficiency) - Peach (7-inch tank)		*		Cable Harness, Remote Regen 740F		
	1035732	"G" Injector (High Efficiency) - Tan		*		Switch Kit, Front Mount, 0.1 amp Switch Kit, Front Mount 5 amp		
	1033732	(8-inch tank)		*				
	1035733			*		Switch Kit, Top Plate Mount, 0.1 amp		
	1000100	"H" Injector (High Efficiency) - Lt Purple (9-inch tank)			1633134	Switch Kit, Top Plate Mount, 5 amp		
	103573/	"J" Injector (High Efficiency) - Lt Blue						
	1000/04	(10-inch tank)						

\*Not shown on drawing.

# Logix 700 Series Controllers Parts List





700 Control Overlays

	Part				Part		
Code	No.	Description	Qty.	Code	No.	Description	Qty.
		Electronics Modules/Controllers	1			AC Adapter	
124	42150	Logix 742 Controller		1	000810	Japanese	
124	42162	Logix 742 F Controller		1	000811	North American	
124	42168	Logix 762 Controller		1	.000812	Australian	
124	42170	Logix 762F Controller		1	000813	British	
		Electrical Components		1	000814	European	
123	35269	Motor/Optical Cable Assembly, 700		1	1030234	Transformer Extension Cord 15 foot (4.5m)	
		Series Control		1	235448	North American Outdoor AC Adapter	
123	35373	Module, Sensor, Photo Interrupter				Overlays	
123	35361	Motor w/Spacer & Pinion, 700 Series		1	238472	Overlay, 716 Controller, English	
		Controller 12V, 50/60 Hz		1	238476	Overlay, 740C/742C Controller, English	
124	44336	Refill Sensor Probe for Salt Detector					
		Applications					
125	56257	Remote Mount Kit					

# **<u>12 YEAR LIMITED WARRANTY</u>**

As of November 2022

This Residential Water Conditioner is warranted for a period of **one year** from date of purchase by first user against defects in materials and workmanship. In addition, the complete control valve is warranted for **five years**. The control valve body (excluding internals and electrical parts) is warranted for **six years**. The mineral tank, plastic brine tank or cabinet tank (excluding mineral) is warranted against rust, corrosion or bursting for a period of **twelve years** from date of manufacture. Except, as specifically set forth in this paragraph, Master Water Conditioning Corporation makes no other warranties, express or implied.

This warranty shall be void if the conditioner is moved from the place of original installation, or if damage is caused by misuse, misapplication, accident, freezing, flood, fire or if not installed in accordance with instructions furnished by Master Water Conditioning Corporation.

This warranty shall be void in the event of damages from external sources or where the conditioner has been operated at pressure in excess of 100 pounds per square inch or at a temperature greater than 100 degrees F. or less than 32 degrees F. Incidental costs or consequential damages are not covered by this warranty.

All defective parts shall be returned prepaid to Master Water Conditioning Corporation for inspection. Master shall not be liable for labor charges other than Master factory repairs.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow limitations on duration of implied warranties or exclusion of incidental or consequential damages, so the above limitations may not apply to you.

All claims must be submitted in writing to Master Water Conditioning Corporation at 224 Shoemaker Road, Pottstown, Pennsylvania 19464 within thirty (30) days from the discovery of the defect. Master Water Conditioning Corporation thereafter will correct defective parts and workmanship or rusting, corrosion or bursting within sixty (60) days.



224 Shoemaker Rd. Pottstown, Pa. 19464